

## **Idol Computers' Terms & Conditions of Sale, Build, & Warranty**

**Please read and ensure that you have understood these Terms & Conditions of Sale, Build, and Warranty prior to opening any transaction related to purchasing a computer from Sharron-Idol/Idol Computers.**

- **1.** These are the Terms & Conditions of Sale, Build, & Warranty, in relation to all computers that are built by Sharron for any customer or customers.
- **2.** These Terms & Conditions of Sale, Build, & Warranty, are as drawn up on May 25th 2018.
- **2a.** In case of Legal dispute; the effective governing Law shall be the Laws of the United Kingdom.
- **3. All transactions regarding Sharron's building of a computer or computers are subject to these Terms & Conditions.**
- **4.** By accepting the offer of Sharron Field, AKA Sharron-Idol; hereinafter and on the rest of this website referred to a "Sharron", and by entering into the associated financial transaction and contract with Sharron. – You; hereinafter and on the rest of this website referred to as "You", "you", "yourself", "the customer", and "customer", thereby accept these terms & conditions as set out at this URL at the time of such acceptance.
- **5.** By entering into such a financial transaction and the associated contract, you make it clear that you desire that Sharron should build you a computer as agreed between yourself and Sharron prior to the transaction and associated contract. – Except in a case in which you are purchasing from the Idol's Budget Premium PC range; in which case you accept that Sharron should build you a computer using components are to be selected according to Sharron's discretion while including any such componentry specially requested to be included by the customer are to be used in the build, which will be supplied to you at a pre-arranged cost plus a shipping fee.
- **6.** You agree to pay for and order the components prior to the build, and you agree – Except in a case in which you are purchasing from the Idol's Budget Premium PC range – to order such components as are agreed in pre-build negotiations and to have said components shipped – at your expense if expense is incurred – directly to Sharron at the street address provided to you. In return, Sharron agrees to assemble said components into a working computer, to test it and ensure that it is working to her own exceptional standards, to install an unregistered copy of Microsoft Windows 10, plus any other software that is beneficial to or necessary for the continued optimised operation of any component or components, or of the entire unit as a whole.

- **6a.** You agree to pay the labour fee of a further £129.00 Inc VAT, and also a shipping fee, to Sharron, by means of PayPal, upon notification of completion of your computer's build.
- **6b. The finished unit will not be despatched for shipping until all fees as specified in these Terms & Conditions of Sale, Build, and Warranty have been paid upon notification of completion of your computer's build.**
- **7.** In a case in which you are purchasing from the Idol's Budget Premium PC range; you agree to pay the transaction fee up front prior to the build, and you agree that Sharron has discretion to make an informed choice as to what individual components are used in the build – unless subject to customer instructions to use certain component or components, which may increase the price of the unit's build as is billed to the customer. Sharron agrees to assemble said components into a working computer, to test it and ensure that it is working to her own exceptional standards, to install an unregistered copy of Microsoft Windows 10, plus any other software that is beneficial to or necessary for the continued optimised operation of any component or components, or of the entire unit as a whole.
- **7a.** In a case in which you are purchasing from the Idol's Budget Premium PC range; the labour fee of a further £129.00 Inc. VAT shall be waived. However a shipping fee will nevertheless be charged.
- **8.** Once built and tested, the unit will be delivered to the address specified by the customer in the negotiations prior to the build, once all due fee remittances have been paid.
- **9.** As mentioned previously; completed computers will usually be supplied with a non-activated copy of Windows 10 Home. It is normally up to the customer to activate their operating system upon receipt of the completed and tested machine. However in certain circumstances to be decided at Sharron's discretion, it is possible – upon customer's payment for said operating system plus an additional labour charge – to supply said built unit with an installed copy of Microsoft Windows 10 that is registered to the customer as per customer's instructions.
- **9a.** In a case in which the customer has bought and paid for the components and has had said components delivered to Sharron, and Sharron has built and tested the computer, but the customer refuses to pay the labour charge and/or the shipping fee; Sharron reserves the right to hold on to the ordered computer or computers either until such time as said fees are paid in full, or until a period of 28 days has elapsed; in which case the computer or computers in question will either be donated to charity, will be broken up and sold as good-as-new components, or will be used as a personal computer by Sharron herself.
- **9b.** In a case in which the customer is purchasing from the Idol's Budget Premium PC range; the set fee plus shipping charges are collected via PayPal at the same time: Therefore section 9a above is null and void in such a case as such circumstance is not possible.

- **10.** \* Please note: Customers who wish to receive their machine complete with an activated copy of Windows 10 Home or Windows 10 Pro installed should specify their preference during the pre-build discussions (See above).
- **11.** \* **Linux:** Linux operating systems will not be installed before the customers' receipt of the built computer: If the customer wishes to install Linux then it is totally up to them to do so following delivery.
- **12.** \* Unless specially requested and budgeted for in negotiations prior to the build; the computer is supplied as just a computer – without a monitor, keyboard, and mouse. The customer should purchase their own peripherals from a third party; as delivery of said peripherals by Sharron-Idol will unnecessarily increase shipping costs considerably.
- **13.** Sharron will not normally engage in computer repair and diagnostics; unless doing so is to satisfy the provisions of the 1-year-warranty period. – Such warranty shall be rendered null and void if the case has been opened + the unit's internal components have been tampered with.
- **14.** All builds are subject to a 1 (one)-year builders' warranty. On the component side; this 1 (one)-year warranty is covered by the component manufacturers' warranty. On the build side this warranty is at Sharron's liability and is covered solely by her repair or replace policy.
- **14a.** In the unlikely event that a defect arises as a deficiency in the construction and/or quality of any part of the computer's build, or due to deficiency in the construction and/or quality of any component included in the computer's construction; Sharron will make amends and repair such defect and/or repair/replace the component in question without charge on the proviso that the defect occurred inside the period of warranty – that being one calendar year from date of order.
- **14b.** Section 14a above does not apply to issues relating to the computer's case; which cannot be warrantied against defects or damage as many of these are caused due to end-user mishandling of the unit, whether intentional or accidental.
- **14c.** Should any such defect or malfunction concerning componentry or workmanship arise as a result of user-negligence, user interference in the computer's internal workings, or due to an attempt to change or upgrade the computer's internal hardware; all warranties regarding both componentry and of workmanship will be instantly rendered null and void.
- **14d.** The above warranty (Section 14, 14a, 14b, 14c.) concerns hardware only. – Should a matter arise due to the installation or misuse/abuse of installed software – whether that software be genuine paid-for software, genuine free software, or pirated, hacked, or illegal software; Sharron will not be deemed liable for any consequences resulting from the use, misuse, or abuse, of any software; and you agree to indemnify Sharron and Idol

Computers from all such consequences. Any fault caused by or indirectly caused by the use, abuse, or misuse, of any software, is not covered by the one-year warranty.